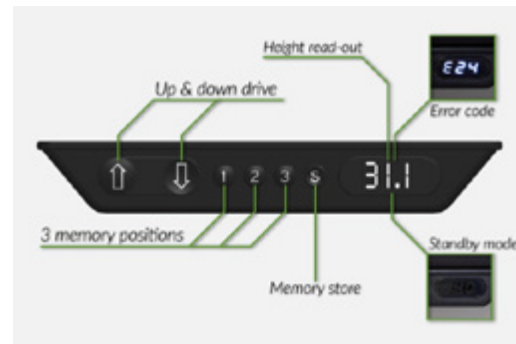


Frequently Asked Questions

Intuitive digital control

+ Can I use the new programmable switch on an existing electric height adjustable station?

- The new digital control switch is not compatible with the previous analog system. To retrofit to an existing station all of the electrical components would need to be replaced.



+ If I don't want to program set workstation heights, can I still use the switch?

- The up/down buttons work the same as previous switch; programmable height setting feature is optional.

+ How will this affect workstation prices?

- There will be no change in current prices.

+ What makes the new control box more energy efficient?

- The new control box has a standby mode that only draws 0.1W while not in use. (Virtually no energy is used until the workstation is engaged.)

+ Will I still be able to get the existing system components as replacement parts?

- BOSTONtec will have components available through warranty time and/or until inventory is depleted, whichever is later.

+ How will I know which parts to order for replacements?

- Each component and every new BOSTONtec® workstation has a *manufacturer's #* on its label. Provide either the workstation # OR manufacturer's part # to your BOSTONtec® sales representative for additional ordering help and information.